



***PRIVATE AND CONFIDENTIAL BETWEEN RURAL MEDICAL CENTRES LIMITED
AND SOUTH BURNETT REGIONAL COUNCIL***

PROJECT SCOPE

May 22, 2015

OVERVIEW

1. Project Background and Description

Rural Medical Centres Limited was created by Veronica and Michael as a community-focused, not-for-profit entity to manage and provide primary healthcare in this unique rural environment. Michael and Veronica have been a part of the community since around 2002 and became integral in its health landscape in October 2012 by reopening the Glendon Street Medical Centre and bringing in new doctors to service the patients who were left without care when the previous doctor left the surgery.

They have put a lot of time, effort and personal funds into maintaining and improving the Glendon Street Surgery and growing its patient numbers. Michael and Veronica put the community first and endeavor to help local and visiting people to the region through their work and in the vision for their Rural Medical Centres, to deliver better primary health care to this rural community.

2. Project Scope

The initial proposal is to move Glendon Street Medical Centre from the current building into the Private Hospital Building. Initial requirements are:

- 4 x GP Consulting rooms;
- 2 x Treatment rooms: one for general use the other for child immunizations and treatment;
- 1 x each: Reception, Administration and Waiting rooms. Reception staff provided by Rural Medical Centres to assist visiting specialists where required;
- The move into the Private Hospital building would facilitate the growth in the areas of Mental Health and Allied Health services inclusive of a proposed QML Oncology service;
- An option of delivery of Palliative Care would be considered;
- Doctor accommodation could be met within the facility using existing setup.



3. High-Level Requirements

Having gone through not being able to access general health care in the South Burnett Michael and Veronica Brown have experienced the frustrations and limitations of the existing health system for rural residents firsthand.

They stepped into the management of Glendon Street Medical Centre and created Rural Medical Centres based on their experience and being driven by wanting:

- Secure, consistent, quality medical services, providers and facilities for the people of Kingaroy and beyond;
- Primary patient care for all sectors of the community including children, families, aged residents and those with specific cultural needs to ensure everyone is looked after;
- Independence of the community's health servicing so that it can uniquely meet the needs of the residents in rural communities and build upon the services that already successfully operate in the region.

In order to facilitate this change, Rural Medical Centres is prepared to develop and invest in these key areas, whilst requiring the following:

- Full support and co-operation from council and representatives.
- Community support and awareness. They are prepared to initiate this and grow this in partnership with social media platforms, traditional media relationships and involvement in various community groups;
- Partnerships with specialists. They will work with Pulse Health or other organizations to manage visiting specialists to the region to ensure that existing services are not only maintained but also extended to where they are currently lacking;
- Partnerships with QML and South Burnett Radiology;
- Partnerships with other corporations. Rural Medical Centres will strategically develop relationships with businesses and organizations in the region to help grow the health service offering from this facility.

4. Projected Deliverables

Rural Medical Centres proposes delivering the following:

Phase 1

- Provision of GP services to approximately 450 patients a week as per the current model;
- Assessment of viability of maintaining the quantity and quality of current specialist services including Day Surgery services with views to increase and include new services. Rural Medical Centres does not wish to duplicate any of the current services but complement and support the current service providers;

Phase 2:

- Mental health treatment and management;
- Fertility specialists and future visiting specialist services;
- Introduction of a Community Café which allows TAFE/Kingaroy High School hospitality students to practice and learn in a community-friendly environment. Proceeds from café go into the facility improvement fund.



- Introduction of community involvement activities that enhance the health and wellbeing of the community such as walking groups, health education and awareness evenings.

The hospital has been a part of the community for many years and needs to remain a productive and inclusive part of the South Burnett to ensure maximum benefit to the whole region, regardless of whether patients have private health cover or not.

The hospital is a community asset that has been unsustainable under its current model. The model proposed by Rural Medical Centres increases this asset's utilization, giving maximum benefit to the South Burnett Community.

5. Beneficiaries

Operating the existing hospital either as a primary healthcare provider or a combination of primary and specialist services benefits the following groups:

- Existing GPs due to the maintenance of specialist services;
- Existing specialist services businesses;
- Greater numbers of members of the community;
- Community groups in having a new gathering and educational hub;
- South Burnett Council in working with a community-focused, not-for-profit entity invested in the South Burnett Region.

6. Affected Business Processes or Systems

Rural Medical Centres is focused on improving the current situation and continuing as many of the services available to the community as possible.

7. Specific Exclusions from Scope

Given the timeframe, the initial project deliverables are as outlined in phase 1 to ensure as many services as possible are maintained for the region and community.

Phase 2 would involve introducing and providing additional services as the community requires.

8. Implementation Plan

Rural Medical Centres Limited can strategize to fundraise and gather community support within specified timeframes to ensure that the existing services can be saved.

With the cooperation and support of all parties involved, Rural Medical Centres can begin work immediately to ensure that the community's primary health needs are met.



9. High-Level Timeline/Schedule

This is a situation that requires swift and immediate action, for which Rural Medical Centres is prepared.

APPROVAL AND AUTHORITY TO PROCEED

Approval is based on disclosure of any South Burnett Regional Council, Queensland Government, Pulse Health and any other stakeholders' data and figures and a thorough feasibility study on operations of any hospital/ Day surgery proposed.

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